

WHY SHOULD YOU SWITCH TO DIAMOND?



— OUR LONG TERM CARE PHARMACY SERVICES PROGRAM

WORKING TOGETHER TO MANAGE PHARMACY COSTS & CARE



LOCATION AND SERVICE HOURS

Our pharmacy is located in Westerville, Ohio and our corporate headquarters is located in Indiana, Pennsylvania. Diamond is open 24 hours a day, 7 days a week, 365 days a year.



MEDICATION DELIVERY

Diamond will deliver medications a minimum of two (2) times daily via bonded courier service —Monday through Friday— once daily on Saturdays, and as needed Sundays and holidays. Diamond will deliver emergency medications whenever necessary. Additional deliveries will be made available as needed to accommodate late admissions.



THERAPEUTIC INTERCHANGE & FORMULARY MANAGEMENT

Diamond pharmacists have developed and will monitor a Therapeutic Interchange (TI) program to optimize residents' standard of care and manage prescription costs. To ensure that residents receive the most effective medication therapy at the lowest cost, and when an interchange is appropriate and available, the facility and the pharmacist will coordinate with the prescriber to make a change to an equally effective, yet less expensive alternative.

Diamond's formulary management is an integrated patient care process which enables the healthcare team to work together to promote clinically sound, cost-effective medication therapy for positive therapeutic outcomes.



DIAMOND WEBSITE/ LONG TERM CARE CUSTOMER PORTAL

Our Reporting Program provides clinical information, discharge disposition and discharge prescription forms. Our portal enables each facility access to monthly invoices, cost per patient day statistics for Medicare A and Medicare HMO stays, drug monographs, consulting reports, pharmacy policy and procedures, physician utilization reporting and many other types of facility driven data points.

PROUD TO PARTNER WITH





CONSULTING

Our Consultant Pharmacist will be available to your facility monthly. They will supervise, review and coordinate all pharmaceutical services, as well as review all resident charts. A monthly report outlining the status of your residents' drug regimen review, including any comments, findings, or recommendations, will be generated and provided to the Administrator and the Director of Nursing upon exit of the facility. This is followed up with a formal consultant report within 7 days.



ANTIBIOTIC STEWARDSHIP

Our industry leading Antibiotic Stewardship program is delivered via our Chief Antimicrobial Stewardship Officer. We can provide comprehensive antimicrobial stewardship reports and information monthly for your staff utilizing the CDC Core Elements for the development of an effective Antibiotic Stewardship Program (ASP). In addition, we will provide antibiotic usage reports at QAPI meetings.



MEDICATION DISPENSING SYSTEMS

Diamond offers a variety of options. Blister pack medications are predominantly packaged in 30-day quantities, but also can be packaged in 7-day or 14-day quantities for ACA mandated short cycle and facility pay medications (Medicare Part A and HMO). Diamond also utilizes the Parata-brand bag system as an avenue for cost savings. Multiple days' supply options of this packaging system are available.



AUTOMATED DISPENSING SYSTEM

An Omnicell automated dispensing cabinet will be placed at your Skilled nursing facility to assist with any STAT medication needs. In addition, multiple backup pharmacy locations will be contracted and our 24/7/365 emergency services will be implemented to ensure that any emergency medications requested will be delivered in a prompt time frame.



INTRAVENOUS THERAPY

Our IV Therapy department will prepare and deliver any parenteral products and supplies necessary for IV medication therapy daily or more frequently if needed. IV insertion support is available 24 hours per day, 7 days per week, and 365 days per year. RN Recertification, Midline and PICC training is available at a competitive charge upon request.



ELECTRONIC HEALTH RECORDS (EHR)

Diamond interfaces with multiple Electronic Health Records (EHR) including but not limited to: Matrixcare, Point Click Care (PCC), MDI Achieve, NTT Data, Sigma Care, ExactMed, AOD, American Data and Optimus/Yardi.



MEDICARE PART D

Diamond offers a dedicated Medicare Part D department to serve your facility's needs. Plan evaluations are performed for each facility upon request (top 3 best Medicare Part D plans will be provided). In addition, we have dedicated billing representatives for each of our customer facilities.



EDUCATIONAL PROGRAMS

Diamond provides an in depth educational program through our DIALOG division, including on-site lunch and learn programs. We are currently working on developing a distance learning program to offer NHA, RN and Assisted Living CE's.



REPORTS

Diamond provides the necessary reports to support your facility. Quality, operational and cost management are primary focuses. Some examples are:

- Most Commonly Used Medications
- Utilization Reports
- Formulary Savings
- Antibiotic Utilization
- Medication Errors - Adverse Drug Reaction
- Medication Management Reports

For More Information, Please Contact: Debbie Hounshell, Link-age
513.668.7454 dhounshell@linkageconnect.com